

Quality Policy

To ensure a consistently high quality of our business processes and our products and services we have introduced a quality management system according to DIN EN ISO 9001:2015.

It is our goal to line up our company in all respects to the requirements of our customers and at the same time to become so efficient that a sound financial basis for the further development of our company is secured.

We can only be content when both our customers and our owners are satisfied.

Therefore we must always supply our customers at competitive prices and within the agreed quality and agreed delivery dates. With innovative products and specific application consulting we provide to our customers an advantage in the market, which as a consequence allows a continuous growth for our company.

Our business processes must be quality-oriented and efficient. It is the responsibility of every employee in our company to adjust business processes, if necessary or to increase their efficiency.

Since this can only be implemented with motivated employees, corporate culture is given a high priority. We recognize ourselves as a team that treats each other professional, honest and with mutual respect. In our company well educated workers take a high degree of responsibility and an exemplary function in leading positions. Comprehensive communication of corporate development and goals enable our employees to identify themselves with our company. Our Rules of Compliance and Conduct provide a binding definition of our own conception of conformity with rules when dealing with interested parties inside and outside our company.

Only through strong commitment and the obligation to further continually improve qualitatively good business processes and products, we safeguard the good position of our company in the market. The management and all employees unanimously feel committed to this striving.

Werl, March, 20, 2020



Hans Kaiser
Managing Director



Hubertus Kaiser
Managing Director